



Hello!



We would like to share with all of you the **latest NDC updates and services** that we display in order to offer the **best NDC IB content to your clients**.

From Iberia, we **remain committed to deploy new developments** and we keep working on **improving our NDC to offer** all our partners and travel agencies **our best content and services**.

Today we want to share great news. From now on, **you will be able to add all oneworld Frequent Flyers numbers when making the reservation**. All your clients will be able to **obtain their Programs award points when using NDC**.

As a reminder, we also would like to share some of the latest improvements we add like :

- ➔ **The Ticketing Time Limit information is now available from the very beginning of the shopping flow and segment status indicator has been added in each flight service.**
- ➔ **Possibility for Travel Agencies to use Credit card as a form of payment in Latin-American markets .**
- ➔ **Residents in Ceuta to apply discounts as well in NDC.**

Important notices

We are continuously thriving to improve in order to provide you with a better commercial support service

- Iberia Trade Call Center for Spain is available **24-hours, 7-days a week** in both **English** and **Spanish**.
- Our contact number for the Spanish market is: 91 904 63 57
- For other markets, please use your usual Trade Help Desk contact number (for information go to iberiagencias.com) and select the NDC option from the touch-tone menu.



Freedom of choice is important, so you choose how to connect to either **Iberia or BA NDC Services**.

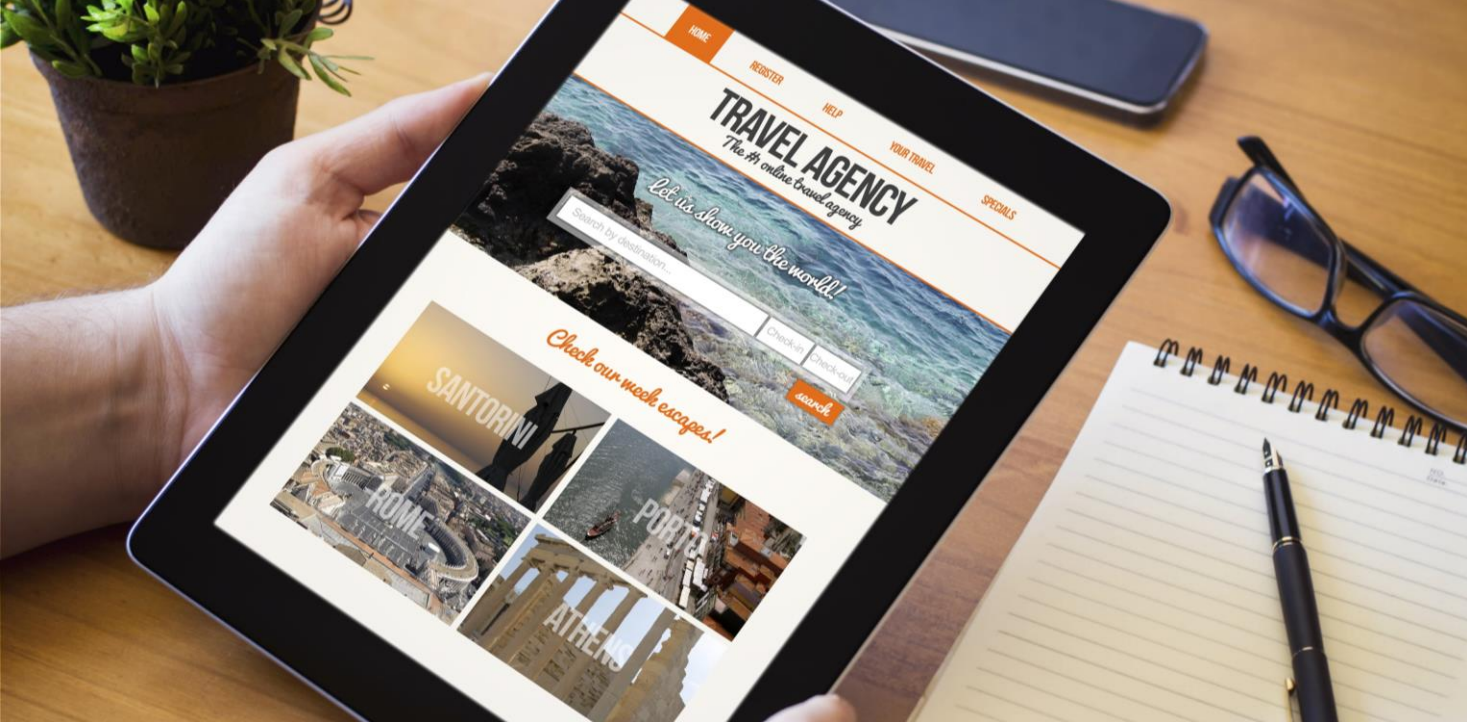


Remember connection options

Direct Connect

To develop your own connection directly to our Iberia API, first go to:

- ➔ <https://developer.iairgroup.com/member/register> to create your Mashery User ID. Then go to
- ➔ [NDC Direct Connect Registration Form](#) to submit your registration form selecting Pre-Live Plan to access our Sandbox.
- ➔ To develop a direct connection to British Airways API, go to: <https://ndc.ba.com/>



IAG Portals



IAG offers a basic but free alternative for agencies to access Iberia NDC distribution channel via a Travel Agency Web Portal*.

To get access to the Portal go to: <https://agencyportal.iag.cloud/register>

For further information, please get in contact with your Iberia or British Airways sales account manager.

* Please check with us if the IAG Portal is available in your market.

Connect through an aggregator or service provider

If you do not wish to do your own development or connect directly to Iberia, we offer the facility to connect via an NDC Aggregator/Service Provider who are certified with Iberia, go to:

[NDC via a Third-Party Registration Form](#) to submit your registration form.

To check a list of Aggregators/Service Providers currently connected with us, see [Appendix I](#).

For information about the service providers of British Airways, please visit: <https://ndc.ba.com/>





Summary of existing functionality

Shopping: search for Iberia fares and offers

- ➔ Filter by Cabin and Number of Stops Preferences.
- ➔ Shop for Published Fares, including the Additional Price Points only available in NDC and Iberia.com.
- ➔ Shop for private leisure fares such as VFR or TourOperation.
- ➔ Shop for Private Corporate fares if you are a TMC.
- ➔ Request the cheapest fare only (combining different fare products if that is the cheapest available option for the flight combination).
- ➔ Apply for Spanish Resident and Large Family Discounts.
- ➔ Use your Iberia Plus Loyalty number to receive discounts on ancillaries applicable to your tier.
- ➔ Get Flight Price details either referencing an OfferID or specifying the flight details.

Ordering: create your booking and issue tickets

- ➔ Create a booking with instant purchase or on-hold and issue it later.
- ➔ Buy extra bags or add a paid seat during the booking flow if you are doing and instant purchase.
- ➔ Forms of payment accepted: BSP Cash (with BSP reporting and settlement, including Base Commissions); Credit Card (Visa, Mastercard, Amex, Dinners); Iberia Vouchers and Vouchers+Cash.
- ➔ Request special services for passengers (SSRs).
- ➔ Add contact information:
 - Passenger email and phone number – for operational notifications and emergency contact.
 - Agency/Seller email – for involuntary change notifications.
 - We offer the facility to allow Travel Agent to control to whom email confirmations are sent, and what information is contained in those emails.
- ➔ Use up to 30 characters to add a Remark in the Order for internal use and cross-referencing purposes.
- ➔ Add the Fiscal IDs to the booking when it is mandatory to do so in order to pay and issue tickets (applies to certain countries such as Peru, Ecuador, and Argentina).
- ➔ Report your Agency Service Fee when issuing a fare subject to the Spanish Resident and Large Family discounts.





Servicing: manage your bookings

- ➔ Obtain booking details through the OrderRetrieve.
- ➔ Get a list of active bookings using the OrderList.
- ➔ Voluntary changes (before and/or after issuing):
 - Add extra bags and/or paid seats to an existing Order.
 - Name Correction (up to 3 characters) for free.
 - Cancel all or some passengers in an Order.
 - Cancel unused and partially used Orders.
 - Changing of Flight, Date and Class with:
 - Issue of EMDs for residual value.
 - Charge of additional collection.
 - Split and change (Flight, Date and Class) for some passengers in an Order.
 - Adding or modifying Passenger or Agency/Seller contact information.
 - Modify your date/time before issuing the tickets.
 - Route Modification: change airport within the same city or change number of segments in a same route.
 - Special Services will remain in the booking after the change.
 - Multiple Changes are allowed.
- ➔ Involuntary itinerary changes will be reported to the Agency and to the passenger by email.

Additional information

- Got a question regarding our NDC? Contact your Iberia Account Manager or send us an e-mail to: selling.distribution@iberia.es
- For further technical information on our services please visit our developer web site at <https://developer.iberia.com>
<https://transform.atlassian.net/wiki/spaces/NDCDOC/overview>
- For information on our partner British Airways' NDC, please check it out at: <https://ndc.ba.com/>





Appendix I

IB NDC functionalities available through Service Providers.

Chart Legend

IB NDC – Services available through Service Providers

	✓ v16.2	✓ v17.2																	
Live capability Service Provider	Public	Private Fares	Cash (BSP)	Credit Card	3DS	Paid Seating	Paid Baggage	Cancel and Refund	Schedule or Cabin Change	Split Change	Residents/Large Family	Agency Service Fee	Name Correction	SSR	Agency Order List	FF	Cheapest	CLID / Corporate	Vouchers
Aaron Group	✓		✓	✓		✓	✓	✓								✓			
Airgateway	✓	✓	✓	✓		✓	✓ Postsale	✓	✓		✓			✓		✓		✓	
Berlogic	✓		✓				✓	✓									✓		
Beroni	✓	✓	✓	✓		✓	✓	✓			✓	✓				✓			
Clarity Travel	✓	✓	✓	✓		✓	✓	✓ total	✓		✓							✓	
CVC	✓		✓					✓											
Diurnus	✓		✓	✓		✓	✓	✓			✓					✓	✓		
Duffel	✓	✓	✓	✓				✓							✓				
EasyLinkZ	✓ delayed purchase		✓					✓ Total								✓			
Grupo CDV	✓	✓	✓					✓			✓ Residents					✓			
Gordian	✓	✓	✓			✓	✓	✓ total	✓				✓			✓		✓	
GrupoIris	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hitchhiker	✓	✓	✓	✓		✓	✓	✓			✓	✓							
Juniper	✓		✓					✓											
KYTE	✓ delayed purchase		✓	✓		✓ presale	✓ presale	✓ total								✓	✓		
Logitravel	✓	✓	✓	✓		✓	✓	✓			✓	✓				✓			✓
Lleego	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Megatravel	✓		✓					✓											
Netviax	✓	✓	✓	✓				✓											
Netactica	✓		✓					✓								✓			





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Next-IT	✓	✓	✓	✓				✓					✓	✓	✓				
Offidesk	✓	✓	✓	✓		✓	✓	✓			✓	✓				✓			
Ofimática	✓	✓	✓	✓		✓ Pre-sale	✓ Pre-sale	✓			✓	✓				✓	✓		
Onesto	✓ Instant Purchase	✓	✓	✓	✓	✓ pre-sale	✓ pre-sale	✓								✓	✓	✓	
Orchestra	✓		✓				✓	✓								✓			
Portales IAG	✓	✓	✓	✓		✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓		✓
Pipeline	✓	✓	✓	✓				✓			✓	✓			✓		✓		
Servivuelo	✓	✓	✓	✓			✓	✓			✓ solo residentes	✓	✓		✓	✓	✓	✓	
Sistemas MIG	✓		✓					✓											
SotConex DE	✓	✓	✓	✓		✓		✓ total								✓		✓	
Thomalex	✓		✓			✓		✓			✓ residents								
TravelNDC	✓		✓			✓ postsale		✓	✓										
Travelsky	✓ * delayed purchase		✓					✓ * total	✓ * non split										
Travelfusion	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓				✓	✓	
Travelloop	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
TripStack	✓ Delayed purchase		✓			✓ Postsale	✓ Postsale	✓ TOTAL-postman tool											
Verteil	✓		✓					✓											
Wooba	✓		✓			✓	✓	✓											
Ypsilon.Net	✓ Instant Purchase	✓	✓	✓	✓ v2	✓ Pre-sale	✓ Pre-sale	✓ total								✓			

Thanks



Don't think twice. If you have not yet registered in the Iberia NDC, now you have the opportunity to do so and offer your customers all the news, offers and services that you will have available once you are registered.

