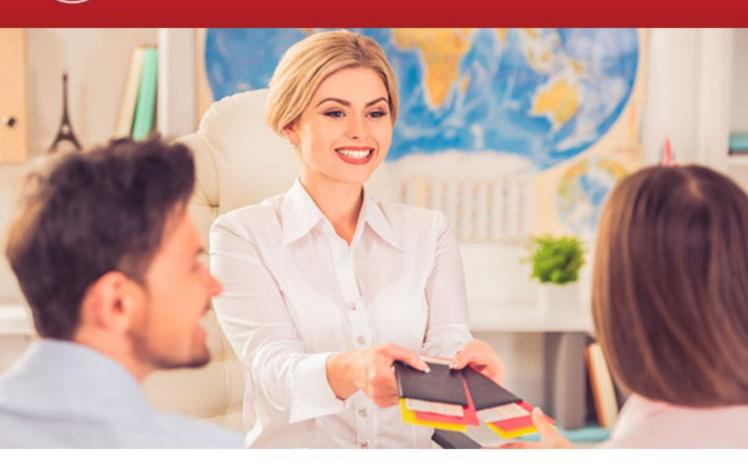


New Distribution Capability





NDC moves closer

May 2022

Dear agent,

Once again, here we are to share with you all the improvements and new functionalities we've been working on in the Iberia NDC Team.

Thank you all very much.

NDC Team

Our News



Today our most relevant new service is the launching of On Business program in NDC. Now On Business points accrual is available when booking through NDC. You may now add your client's OB Number at booking time, and we are working to have it after booking is done.

New

-Passenger data is no longer mandatory for voluntary changes of paid & unpaid Bookings.

-You can now make a Split in an unpaid Bookings.

-Changes for Spanish Resident and Large Family discounted amount are now included before & after issuing.





New

-Maintain Special Services & Secure Flight passenger information when doing Name Correction (up to 3 letters).

-You can now make changes for partially flown bookings (date, time or fare), maintaining discounts, private products and/or Special Services if any.

-Ability to pay in quotas and also Cancel bookings paid in the same way.



Also, like to remind you of the latest services we launched in our NDC in 1Q22 such as:

-The inclusion of oneworld Frequent Flyer numbers when making reservations

-The launch of credit card payments, in Latin American markets

-The ability to apply discounts for Residents in Ceuta.

We would like to take the opportunity to thank all our clients that are making the growth and expansion of Iberia's NDC possible. Iberia's NDC ended 2021 with 22% of all passengers coming through our NDC channel, and today in 2022 we are keep growing.

For further IB NDC info, please click here.