



IBERIA 
Cada día es el primer día

Iberia

NDC Newsletter

2023 FEBRUARY



Hello!

FEBRUARY '23



✓ **New Iberia Fitur Awards – Best Customer NDC 2022**

During FITUR 2023, that took place in Madrid the 18th of January, **IB NDC** awarded 2 Travel Agencies with **the award of Travel Agency with most NDC sales during 2022** to **Servivuelo** in Spain and **Voyages Privé** in France. Also during the fair we maintained several meetings with Service Providers and Travel Agencies with an interest on our NDC and the future developments.



Points of contact

From our Call Centers we offer you a better service



Call Centre for Spain:
24 hours a day, 7 days a week
in English and Spanish.

91 9046 357



For other markets call the **usual Agency Call Centre** (check the number for your country on iberiagencias.com) **and select the NDC option on the voice mail.**



At LATAM we have extended the **NDC Call Centre hours** to Saturdays and Sundays from 9:00 am to 6:00 pm.



Connecting Options



Freedom of choice is important, so you choose how to connect to either Iberia or BA NDC Services.



Direct Connections

To develop your own connection directly to our Iberia API follow this steps:

- Visit developer.iagroup.com/... to create your Mashery User ID.
- Submit your [Registration Form](#) selecting “Pre-Live Plan” to access our Sandbox.
- To develop a direct connection to British Airways API, go to: ndc.ba.com



Through an aggregator or service provider

To connect through the services of an Aggregator / Technology Provider that is already certified with Iberia, please visit:

- [Register to access NDC through third parties](#) to submit your registration form.
- For a list of Aggregators/technology providers already certified with Iberia, please see Appendix I.
- For information on technology providers connecting to British Airways, please visit: ndc.ba.com



Through IAG Portals

IAG offers a free alternative to access NDC content through a Travel Agency Web Portal. To do so:

- Complete the [NDC Login Registration](#) to submit your registration form by selecting **JRTechnologies**.
- If you already have an NDC connection and want to access the Portal, register here. agencyportal.iag.cloud/register
- Check with your Iberia or British Airways account manager to find out if the IAG portal is available in your market.



NDC Functionalities

Shopping

Search for Iberia fares and offers

Consult:

- **Public fares**, including APPs (additional fares),
- **Private holiday fares** such as VFR or Tour Operation.
- **Private corporate fares**, including APPs (except JBA routes).
- **Seat Only fares** for authorized agencies.



Ask for the **cheapest rate** by combining different families.



Includes **multiple passengers** and **multiple passenger types** (adult, child, infant) on **journeys OW, RT, Multicity and Open Jaw**.

Apply for discounts for:



Residents
(available only for the Spanish market).



Large families
(available only for the Spanish market).



Use your **Iberia Plus frequent flyer** number to receive the benefits associated with your level.



Enter the **FFs of oneworld carriers** and **OnBusiness programme** only for earning points.

NDC Functionalities

Ordering

Create your booking and issue tickets



Creation of reservations with **instant purchase and issuance**.



Creation of **on-hold reservations** to be issued later.



Purchase of luggage (up to 9 pieces) and/or **selection of paid seats** (for instant payment only).



Accepted forms of payment:

- **BSP/ARC Cash** (with BSP reporting and settlement, including basic commissions).
- **Credit card** (Visa, Mastercard, Amex, Dinners).
- **Installment payments** in Latin American markets.
- **Iberia Bonds and Bono+Cash** (*except US and PR markets).



Inclusion of mandatory **special services (SSR)** as WCHR.



Add contact information:

- **Passenger email and telephone number:** for operational notifications and emergency contact.
- **Agency email for involuntary change** notifications.
- You are allowed to choose who receives the e-mails - **the agency, the customer, or both**, and whether to send only the itinerary or itinerary plus price.



Use **up to 30 characters** to add a comment in the reservation for internal use and for cross-reference purposes.



NDC Functionalities

Servicing

Manage your bookings



Add extra bags and/or paid seats to an existing Order (only after issuing TKT).



Voluntary changes (before and/or after issuing, even having flown a segment

- Name Correction (up to 3 characters) for free.
- Changing of Flight, Date and Class
- Cancel and refund/void all passengers of a booking in **1 single step**.
- Split and change (Flight, Date and Class) for some passengers in an Order.
- Cancel unused and partially used Orders.
- **Route Modification:** change airport within the **same city or change number of segments in a same route**
- **Special Services** will remain in the **booking after the change**.
- **Multiple Changes are allowed**.



Involuntary itinerary changes will be reported to the Agency and to the passenger by email.



And now we also report unintentional changes via **OCN** (OrderChangeNotification).



More information



Got a question regarding our NDC?
Contact your Iberia Account Manager or
send us an e-mail to:

New.Distribution@iberia.es



For further technical information on
our services please visit our
developer web site at

[IB NDC Docs Overview](#)



For information on our partner
British Airways' NDC,
please check it out at:

ndc.ba.com



Service Providers IB NDC - Appendix I



In certification process
● v 17.2
● v 17.2 BF

IB NDC – Services available through Service Providers

	Private Fares	Cash (BSP/ARC)	Credit Card	Payment in Installments	3DS	Paid Seating	Paid Baggage	Cancel and Refund	Schedule or Cabin Change	Split Change	Residents Large Family	Agency Service Fee	Name Correction	SSR	Agency Order List	FF	Cheapest	Corporate	Vouchers	On Business	OCN	Special Services	
Aaron Group		●	●			●	●	●	●				●			●							
Airgateway	●	●	●			●	●	●	●		●			●		●		●		●		●	
Atriiis Technologies	●	●	●			●	●	●	●				●			●	●	●					
Beroni	●	●	●			●	●	●			●	●				●							
Clarity Travel	●	●	●			●	●	●	●		●							●					
CVC		●						●															
Duffel	●	●	●					●							●								
EasyLinkZ		●						●								●							
Grupo CDV	●	●						●			●					●							
Gordian	●	●	●			●	●	●	●				●			●		●		●			
Grupopolis	●	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●					
Hitchhiker	●	●	●			●	●	●			●	●											
KYTE		●	●			●	●	●								●	●						
Lleago	●	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
NDC-X Amadeus	●	●	●					●	●		●					●		●				●	
New Passengy	●	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Netviax	●	●	●					●															

Service Providers IB NDC - Appendix I



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Next-IT	●	●	●	●										●						●	●	●								
Offidesk	●	●	●	●			●	●	●			●	●	●			●	●				●								
Ofimática	●	●	●	●			●	●	●			●	●	●			●	●				●	●							
Onesto	●	●	●	●		●	●	●	●			●	●	●			●	●				●	●		●					
Orchestra	●		●					●	●			●	●	●								●								
Portal IAG	●	●	●	●			●	●	●			●	●	●	●		●	●	●	●	●	●	●			●		●		
Pipeline	●	●	●	●					●					●			●	●				●		●						
Servivuelo	●	●	●	●				●	●			●	●	●			●	●	●	●	●	●	●		●					
Thomalex	●		●				●		●					●			●													
TravCon Ex	●	●	●	●			●		●					●								●			●					
TravelNDC	●		●				●		●					●																
Travelsky	●		●						●					●																
Travelfusion	●	●	●	●		●	●	●	●			●	●	●									●	●		●			●	●
Travellloop	●	●	●	●			●	●	●			●	●	●	●		●	●	●	●	●	●	●	●	●	●				
TripStack	●		●				●	●	●					●																
Wooba	●		●	●	●		●	●	●			●	●	●																
Ypsilon.Net	●	●	●	●		●	●	●	●													●								

Thank you!

Don't think twice. If you have not yet registered in the Iberia NDC, now you have the opportunity to do so and offer your customers all the news, offers and services that you will have available once you are registered.

